

Player Self-Exclusion

Games & More BV recognises that whilst most players gamble for entertainment, gambling can be harmful to a small number of people. We are committed to creating a responsible gaming environment.

If you are concerned about your gambling behavior, please consider entering a self-exclusion.

Games & More BV is committed to giving our players an enjoyable and safe gaming experience. If you choose to enter a self-exclusion, your gaming account with Games & More BV will be self-excluded immediately for the chosen period. This means that you will not be able to login, deposit or play with Games & More BV whilst self-excluded. Please note that you will not be eligible to re-open your account until the chosen self-exclusion period has expired.

We will also take all reasonable steps to ensure you do not receive any promotional material during this time. Nevertheless, if you use Social Media channels, we strongly recommend you take steps to ensure you don't receive our news or updates.

You can set a self-exclusion period for your player account from 1 day up to 12 months or indefinite or permanent upon explicit request.

We also recommend that you self-exclude with any other operator you may be registered with.

To request a self-exclusion, please contact our support team through email or chat. Or you can enter a self-exclusion from your account **My Profile** -> **Responsible Gaming** whilst logged in to your Games & More BV account.

Maintain Control

We recognise that whilst the majority of players gamble for entertainment, there is a small number who may lose control of their gambling. Games & More BV fully support responsible gaming and to ensure that you continue to enjoy a safe and manageable play, please bear the following in mind:

- Gambling should be seen as entertainment and not as a means to make money
- Keep track of the time and money you spend while gambling
- Lock account is a tool to use if you need a short break from your gambling

Before you start playing, we recommend you to take a look at, and make use of our limits. For more information about these tools and how to set them please login to your account and go to **My Profile -> gambling limits**.

Should you need a break from gambling, self-exclusion can be set from within the 'My Account' section whilst logged in or by contacting our customer support department through email or chat.

If you need to talk to someone about any concerns you may have with your gambling, please contact one of the organisations, which you can find under Support Groups.

Block access to online gambling websites

If you want to block access to online gambling sites from your computer, we recommend you to use a software from GamBlock. Please read more at gamblock.com.

You can also block access to gambling sites by using betblocker.org